



## **Key Points - Social Interruptions**

- 1. It is polite to stop what you are doing to respond to small talk for one to two minutes (or less).
- 2. After one to two minutes, politely excuse yourself and get back to work.
- 3. Polite excuses include:
  - o "I'm a little busy now, but would like to talk about this later."
  - o "Can we talk about this at lunch? I need to finish this up."
  - o Remember to use a friendly tone of voice and smile.
- 4. You can socialize for longer periods during your scheduled break times. That way, you are able to socialize and get your work done.
- 5. All private communications, phone calls, texting, email or social media, should be done in your free time or breaks. If important, take a few minutes to take care of it but inform your co-worker and supervisor if you need to step away from your desk and why.

